SafeStore Auto

Automated security
for always-on availability

OPEN
24/7

GUNNEBO®

For a safer world

Tomorrow's **self-service security** takes safe deposit lockers **to the next level.**

SafeStore Auto combines next-generation automated technology and advanced customer identification features to deliver 24/7 accessibility without compromising top-level security.

Flexibility and convenience for today's demanding customers

High-net-worth customers are increasingly looking for the highest level of security for their most valuable items, such as gold and precious metals, jewellery, securities, bonds, contracts and important documents. Safe deposit lockers can provide suitable protection for these valuables but often lack the flexibility and convenience that customers accustomed to 24/7 service expect. Today's demanding customers require a safe deposit locker system that combines next-generation automated technology and advanced identification features, enabling deposit or retrieval of their precious items at any time and on any day of the week.

Common challenges with traditional safe deposit lockers include:

Limited accessibility: Traditional safe deposit lockers rely on staff to accompany customers as they deposit and retrieve their valuables. As a result, customers who need to collect their belongings outside of standard operating hours are unable to access them. According to a recent study, 59% of safe deposit locker access occurs beyond normal banking hours (i.e. before 8:30 am, between 1:30 pm and 2:30 pm, after 4:30 pm, on Saturdays or Sundays, or on bank holidays) when customers are given the option of 24-hour service. Moreover, 14% of customers only access their safe deposit lockers outside of normal banking hours.

Lack of advanced customer identification features: Advanced verification technologies such as biometric identification, PIN and card access readers, CCTV surveillance and radio-frequency identification enhance the security of safe deposit locker systems and help to enable a self-service approach. However, many systems offer only one or two of these features, which can compromise top-level security.

Lack of customisation: Traditional safe deposit lockers are often designed as large and bulky vaults that take up a significant amount of physical space to enable staff to accompany customers as they deposit and retrieve their belongings. The result is high office space expenses and costs. As more and more banking, hotel and office environments move towards creating self-service areas, this "one-size" design and lack of modularity fails to address the need for flexible, compact or portable systems.

SafeStore Auto is a safe deposit locker system that combines the next-generation automated technology and advanced customer identification features needed to ensure 24/7 accessibility without compromising top-level security.

A **revolution** in self-service security

In recent years, the "self-service" concept has been applied to a number of services and solutions across all industries. In particular, today's banking, hotel and office environments are increasingly creating self-service areas to provide their customers and employees with instant access to services at their convenience. Due to the highly sensitive nature of valuables stored therein, safe deposit locker systems have been unable to provide access without staff assistance until SafeStore Auto.

By delivering round-the-clock access to valuables, this revolutionary safe deposit locker system offers the following immediate benefits:

1. **Higher utilisation rates,** due to 24-hour accessibility and undisturbed usage of the service in a secluded, secured area.

2. **Space savings,** as compact, modular and fully customisable safe deposit lockers can be arranged more tightly together and in less prime office space, such as a basement or cellar.

3. **Reduced staff service time,** as staff no longer needs to accompany customers, and can dedicate their time to other profitable activities like servicing the customers.

4. **Greater return on investment,** thanks to the possibility of increasing locker rental fees and attracting a broader customer base.

5. **Less back-office administration,** as a result of a simpler user login process, automated payment handling, and system monitoring.

6. **Greater differentiation from competitors,** as each SafeStore Auto unit boasts an innovative concept and design that is unique on the market. As a result, companies working in first-class customer service industries—such as banking—are better able to differentiate their brand by offering premium services to their customers.

Automated technology for 24/7 accessibility

Customers can enter the secure self-service area at any time via a card access reader and authenticate themselves using a password or a **biometric fingerprint scanning** system. The automated system retrieves and delivers the locker compartment, which can be accessed by a personal key, to the terminal. After use, the system closes the locker compartment and automatically sends it back into the vault using the same secure procedure. Staff assistance is not necessary at any time during the retrieval or deposit process. Options for **video surveillance** and **SafeControl real-time monitoring software** are also available for added security.

Self-service at its best

Simple and practical, the **user-friendly terminal** features a leading-edge user interface and card reader that are as easy to use as an automated teller machine (ATM). The **new touchscreen** meets accessibility requirements for people with a disability. The terminal's **colours and materials are easily customisable**, enabling the unit to seamlessly integrate into any self-service area and according to a company's visual identity. An onboard weighing function, which limits overloading of the locker compartment and forestalls technical issues, is directly integrated into the system.

Compact, modular or customisable by design

SafeStore Auto can be merged into any self-service area thanks to three unit options: **SafeStore Auto Mini**, **SafeStore Auto Midi** and **SafeStore Auto Maxi**. Perfectly customisable, the SafeStore Auto Maxi is a flexible solution that is ideal for large installations. A compact version of the larger model, the SafeStore Auto Midi offers a plug-an-play design. Entirely mobile, the SafeStore Auto Mini is ideal for small and narrow areas. At the point of installation, the unit can be modified to meet space constraints. A wide range of different locker sizes and configurations within each unit provides maximum flexibility.

SafeStore Auto product range:
at a glance

*Ideal for: Banks, Commercial offices,
Hotel environments or Casinos, etc.*

SafeStore Auto Mini
Mobile by design

2 different sizes and 3 different locker heights available

From 51 up to 100 storage locker compartments

Weight: 3,100kg or 4,200kg

Dimensions (in mm): 1920H x 793W x 2200D or 2650H x 793W x 2200D

Service maintenance from front

Perfect for small and narrow self-service areas

SafeStore Auto Midi
Compact by design

6 different sizes (Midi S, Midi M, Midi L, Midi X, Midi XL and Midi XXL) and 5 different locker heights available

From 100 up to 300 storage locker compartments

Weight: 5,200 kg to 9,500 kg

Dimensions (in mm): 1920H x 1700W x 2590–4090L

Service maintenance from rear

Grade VII EX certification

Service area size: from 6 m^2 (Midi S) to 11 m2 (Midi XXL)

Perfect for any self-service area requiring a modular fit

SafeStore Auto Maxi
Flexible by design

Highly customisable

5 different locker heights available

From 250 up to 5,000 storage locker compartments

Up to 3 self-service terminals on multiple floors

Grade VIII and X certification

Perfect for large self-service areas on multiple floors, including basement and cellar

Discover next-generation automated security for 24/7 accessibility.

Learn more about SafeStore Auto:

GUNNEBO®

For a safer world